

HOUSING AUTHORITY OF THE CITY OF MUSKOGEE

220 NORTH 40TH STREET, MUSKOGEE, OK 74401 918-687-6301 www.muskogeehousing.org

NAME: _____ DATE: _____

Lease-Up Survey

1. Which property did you move to?
 - a. Green Country Village
 - b. Port City Acres
 - c. Honor Heights Towers
 - d. Whispering Pines
 - e. Heritage Park
 - f. Westside Terrace
 - g. Fairview Terrace
 - h. Azalea Terrace
 - i. Single family home

2. Based on your experience, how well did the property manager explain and answer all questions about your lease, policies, rules, and maintenance/work order procedures?
 - a. Very well
 - b. Somewhat well
 - c. Not very well
 - d. Poorly

3. Did your property manager walk you to your new home and answer all questions about your new unit?
 - a. Yes
 - b. No
 - c. Yes, but I still have unanswered questions

4. Was your new home clean and everything in good working condition?
 - a. Yes
 - b. Somewhat
 - c. No

5. Did your property manager show you commons areas, laundry facilities, etc.?
 - a. Yes
 - b. No
 - c. Does not apply to my property

6. How satisfied are you with the overall condition, cleanliness, and appearance of the property?
 - a. Very satisfied
 - b. Satisfied
 - c. Dissatisfied
 - d. Very dissatisfied

7. Based on your overall move-in experience, how friendly and sincere would you rate your property manager?
 - a. Extremely
 - b. Somewhat
 - c. Not very
 - d. Not at all

8. Based on your overall move-in experience, how knowledgeable and helpful was your property manager?
 - a. Extremely
 - b. Somewhat
 - c. Not very
 - d. Not at all

9. How satisfied are you with your overall leasing experience?
 - a. Very satisfied
 - b. Somewhat satisfied
 - c. Dissatisfied
 - d. Very dissatisfied

Additional comments about your lease-up process:
