

HOUSING AUTHORITY OF THE CITY OF MUSKOGEE

220 NORTH 40TH STREET, MUSKOGEE, OK 74401 918-687-6301 www.muskogeehousing.org

NAME: _____ DATE: _____

Facility Survey

1. Where do you live?
 - a. Green Country Village
 - b. Port City Acres
 - c. Honor Heights Towers
 - d. Whispering Pines
 - e. Heritage Park
 - f. Westside Terrace
 - g. Fairview Terrace
 - h. Azalea Terrace
 - i. Single family home

2. How satisfied are you with the upkeep of the commons areas of your property (grounds, computer lab, playground, lobby, etc.)?
 - a. Very satisfied
 - b. Satisfied
 - c. Dissatisfied
 - d. Very dissatisfied
 - e. Does not apply

3. How satisfied are you with the upkeep of the exterior of the buildings?
 - a. Very satisfied
 - b. Satisfied
 - c. Dissatisfied
 - d. Very dissatisfied
 - e. Does not apply

4. How often are rodents and insects a problem in your property?
 - a. Never
 - b. Sometimes
 - c. Most of the time
 - d. Always

5. How often is trash/litter a problem in your property?
 - a. Never
 - b. Sometimes
 - c. Most of the time
 - d. Always

6. How often is noise a problem in your property?
 - a. Never
 - b. Sometimes
 - c. Most of the time
 - d. Always

7. How satisfied are you with the overall condition of your unit?
 - a. Very satisfied
 - b. Satisfied
 - c. Dissatisfied
 - d. Very dissatisfied

8. How satisfied are you with the safety and security of your neighborhood?
 - a. Very satisfied
 - b. Satisfied
 - c. Dissatisfied
 - d. Very dissatisfied

9. How satisfied are you with your property management staff?
 - a. Very satisfied
 - b. Satisfied
 - c. Dissatisfied
 - d. Very dissatisfied

10. How satisfied are you with your maintenance staff?

- a. Very satisfied
- b. Satisfied
- c. Dissatisfied
- d. Very dissatisfied

11. Additional comments about your property:
