

HOUSING AUTHORITY OF THE CITY OF MUSKOGEE

220 NORTH 40TH STREET, MUSKOGEE, OK 74401 918-687-6301 www.muskogeehousing.org

NAME: _____ DATE: _____

Applicant Survey

1. Which of MHA's waiting lists are you currently on?
 - a. Green Country Village
 - b. Port City Acres
 - c. Honor Heights Towers
 - d. Whispering Pines
 - e. Heritage Park
 - f. Westside Terrace
 - g. Fairview Terrace
 - h. Azalea Terrace
 - i. Single family home
 - j. More than one of the above

2. How long were you on the waiting list before being contacted about your application?
 - a. Less than 3 months
 - b. 3 to 6 months
 - c. 6 to 12 months
 - d. Longer than 12 months

3. When you submitted your online application, how did you feel about the ease of the process?
 - a. Very easy
 - b. Easy
 - c. Difficult
 - d. Very difficult

4. After submitting your online application, did you create an Applicant Portal account?
 - a. Yes
 - b. No
 - c. I am not familiar with the Applicant Portal.

5. Once contacted about your application, how did you feel about the time it took to work your application and offer you a unit?
- a. Very satisfied
 - b. Satisfied
 - c. Dissatisfied
 - d. Very dissatisfied
6. Based on your experience, how satisfied are you with how well you were treated by the Applicant Specialist/Property Manager?
- a. Very satisfied
 - b. Satisfied
 - c. Dissatisfied
 - d. Very dissatisfied
7. Based on your experience, how satisfied are you with how well the application process and upcoming lease-signing were explained to you?
- a. Very satisfied
 - b. Satisfied
 - c. Dissatisfied
 - d. Very dissatisfied

8. Additional comments about your application process:
